

What is Digital Marketing?

When you do marketing online using digital devices like computers, tablets & mobile phones it is known as digital marketing.

It is finding your right target market on internet, reaching them, proposing value by communicating and generating business on internet.



Key terms in marketing

Research & development Identify customer's need Develop product and service Target market Communication Brand awareness F 12 Visibility Value proposition Create utility

Advertising

Promotion

Sales

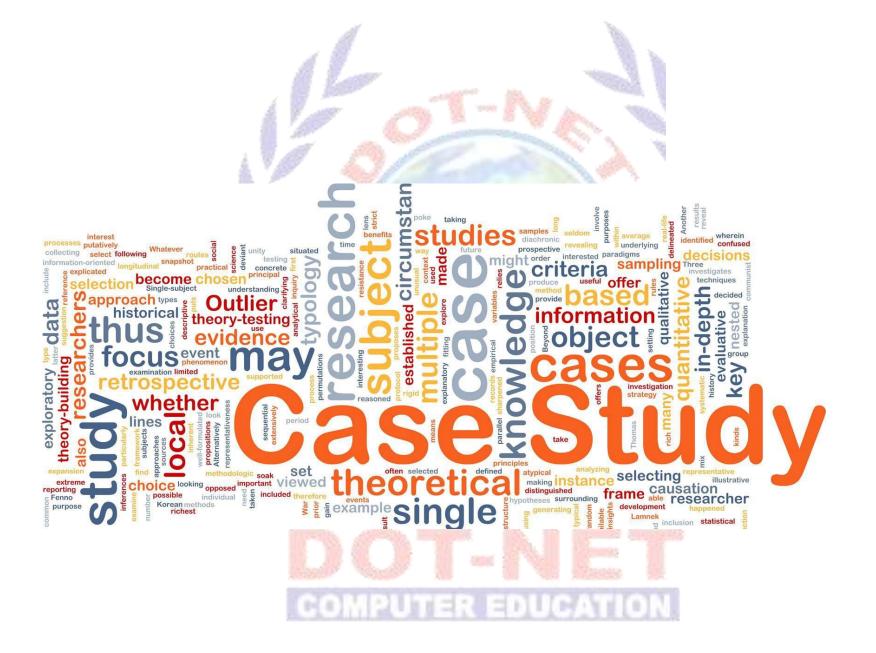
Measurement

Feedback

Retaining

Benefits of Digital Marketing

- Wide reach, No geographical boundaries
- Increase brand awareness
- Cost effective
- Niche targeting
- Performance oriented
- Generate potential leads & sales
- Track and monitor every penny you spend
- Add extra outlet for sales





CASE STUDY

How Pulse Candy made it a success and reached Rs 100 Crore in just 8 months?





Pope Pun Addict XVI @Darth_Vedaaa Jan 11 #PulseCandy The Proposal



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#sotrue#pulsecandy#office









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Jibs @ahmedjibran7 · Mar 14 Here is what our shashi kapoor sir thinks about pulse. #PulseOfIndia @PassPass_Pulse

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Pulse LoverII https://www.facebook.com/ar.ansh.3 - Good going broll



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Understanding Digital Marketing Process



Digital Marketing Process

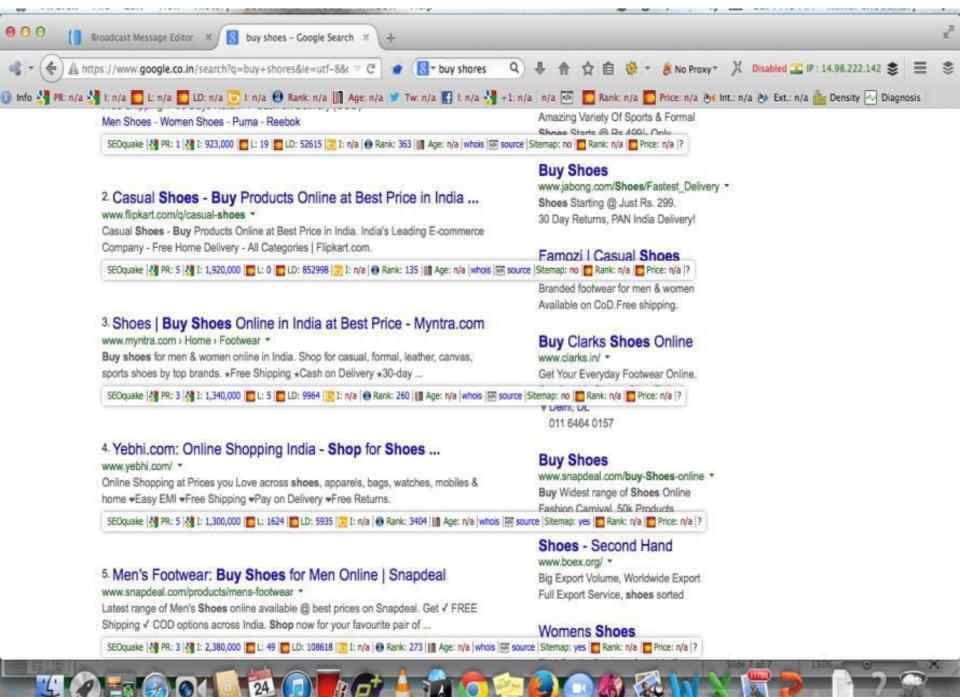
Visibility Bringing targeted traffic Engagement Conversions Measurement Retention

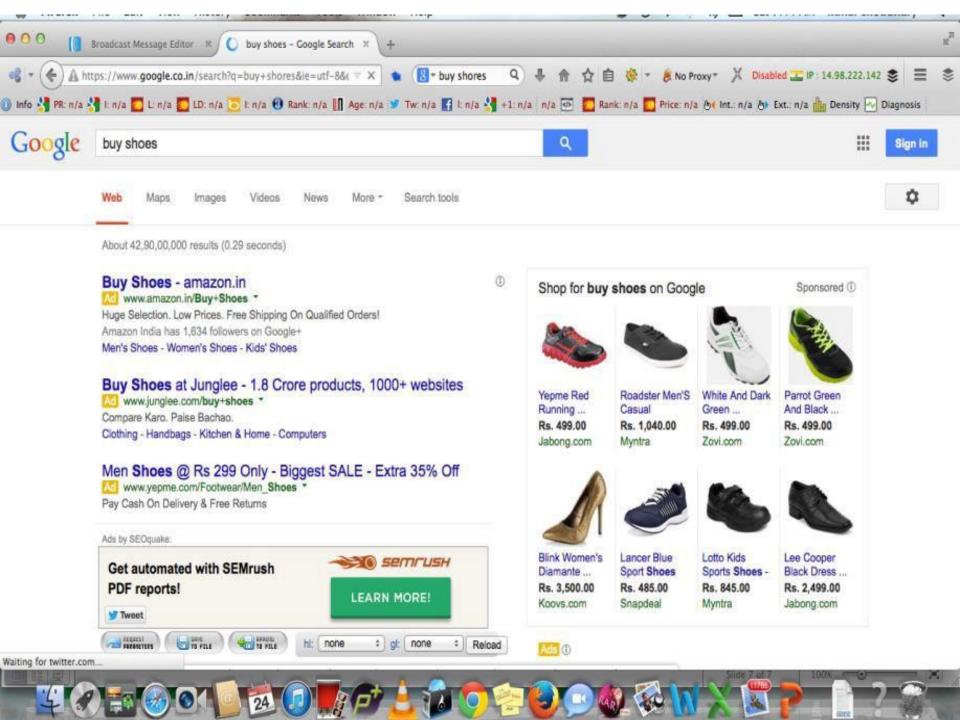
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1- Visibility?

Visibility: The first and most important phase of Internet marketing is planning visibility for a business, product or service. Visibility is reaching out to your potential customers and letting them know who you are. Visibility is being present in front of your customers. Visibility is let people know that you exist.

For eg- Apparels store









2- Bring targeted traffic

Visibility results in traffic to our website, blog, fan page, landing page, etc.

But are we getting potential customers to our website or just traffic?



2 Ways to bring targeted traffic

Inbound marketing-Let our target market reach us

Out bound marketing- We reach out to our potentials.



3-Engagement

Research & studies prove that out of all the visitors visiting our website, 95% are not interested in buying our products and services.

Only 5% of the visitors are either looking to buy or they are weighing their options.

So on our website if the only thing that we are doing is trying to sell then at max we can convert 5% of our visitors... What about 95%.. how do we convert them...?

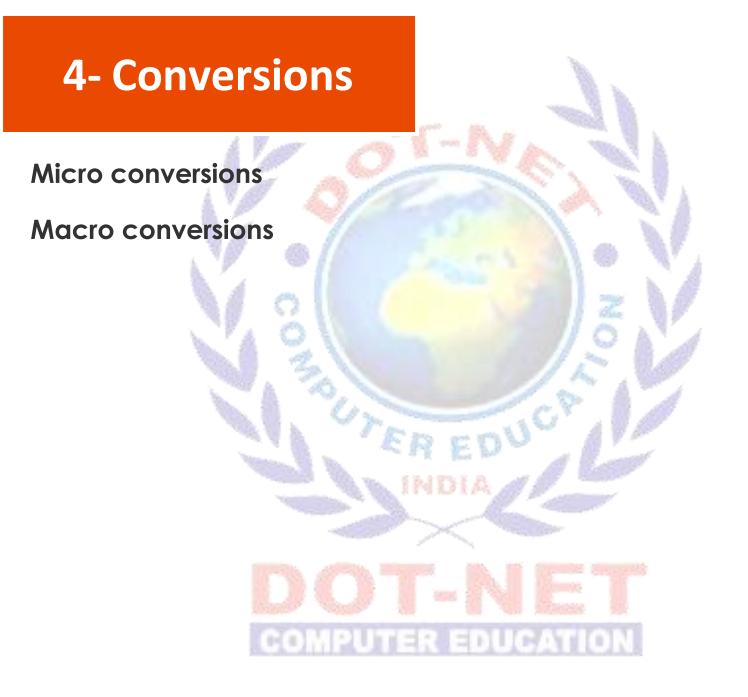


What is engagement?

Engagement is making your visitors do some activities on your website... engagement is making visitors navigate through your website, it is to make people spend time on your website, engagement is to bring visitors back to your website.









5- Measurement

Tracking, measuring the performance of your online marketing activities

Understanding behavior of traffic

Performance of your web pages



	Default Channel Grouping		Visits (?) ↓	% New Visits	New Visits (?)	Bounce Rate	Pages / Visit	Avg. Visit Duration
			41,004 % of Total: 100.00% (41,004)	65.97% Site Avg: 65.84% (0.19%)	27,049 % of Total: 100.19% (26,997)	62.55% Site Avg: 62.55% (0.00%)	2.20 Site Avg: 2.20 (0.00%)	00:02:45 Site Avg: 00:02:45 (0.00%)
0	1.	Direct	20,595 (50.23%)	70.93%	14,609 (54.01%)	65.78%	2.06	00:02:29
0	2.	Organic Search	10,324 (25.18%)	61.94%	6,395 (23.64%)	43.39%	2.97	00:04:07
	3.	Social	3,828 (9.34%)	72.44%	2,773 (10.25%)	74.79%	1.60	00:01:34
0	4.	Display	3,521 (8.59%)	54.44%	1,917 (7.09%)	79.66%	1.69	00:01:45
Ο	5.	Referral	1,454 (3.55%)	49.04%	713 (2.64%)	68.09%	1.93	00:02:17
0	6.	Paid Search	1,032 (2.52%)	58.91%	608 (2.25%)	77.81%	1.74	00:02:10
0	7.	(Other)	250 (0.61%)	13.60%	34 (0.13%)	64.40%	2.63	00:04:41



Retaining visitors

Retaining customers



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